

IMPORTANT TRADING UPDATE

OCEANA HOTELS & RESTAURANT

In order to comply with the new **Tier 4 restrictions** for Bournemouth, our properties with the exemption of The Hermitage will close from Thursday 31st December 2020.

The Hermitage hotel will remain open for **essential work related travel & government specified exemptions only**. Please visit hermitage-hotel.co.uk for details.

If you have a **reservation** during this period we will be happy to move this to a different date. If you choose to re-book during Peak Season or a Bank Holiday date, a supplement will apply.

If you have **enquiries for future bookings**, whether accommodation or events, our Central Reservations & Sales Team will be happy to assist. Please call **01202 298 350** between 10am-4pm, Monday to Friday to speak to one of our team members. Alternatively please email sales@oceanahotels.co.uk.

All **restaurant reservations** will be automatically cancelled however if you have an event booked during these dates, our Sales team will be in contact with you to discuss options.

We would like to thank our loyal guests for supporting us through the last year and we look forward to welcoming you once again as soon as it is safe to do so.

Thank you for your ongoing support and patience. Stay safe and well!

Kindest regards,
Patricia Green
Group Operations Director



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www.oceana-collection.com